## 3 Our promises



### Quadruple Guarantee

### 1. T.O.P Lawyers

All our Lawyers are internally approved and certified as holding these 3 skills:

- ✓ Trusted
- ✓ Outstanding service providers
- ✓ Professional

We guarantee that the Lawyer acting for you has a client satisfaction rating of over 93%, from past and current clients.

So you can rest assured that you will be looked after and your case fought by some of the best Lawyers around!



### 2. Straight up, honest advice

When representing you, we guarantee to always be straight talking and honest. We will keep in touch with you every step of the way, providing you with practical advice and guidance. We will be open and tell you when we believe that you have a good chance of winning – and if you don't!

### 3. Stellar success rate

We guarantee that we will always be honest with you about our success rate on claims. Over the last three years, 4 out of 5 claims submitted were successful. Most legal companies won't give you this figure, even if you ask. You might wonder why...

### 4. No up-front fees

We will not ask you to pay for any fees up front. All we ask is that you continue to provide us with information and instructions when we ask, usually within 14 days and that you follow our recommendations and advice. We expect you not to mislead us or anyone else in relation to your claim.

Our guarantee is completely unique to the industry and is designed to give you peace of mind.

# Amazing benefits only at Aequitas Legal

## Get the compensation you deserve

We will always push to make sure you get the compensation you deserve and nothing less. We have recovered over £4.7 million for our clients between start of 2010 and end of 2015.

### You're in control – always

Stay in control of your case and keep in contact with us, at a time that suits you. We offer a revolutionary mobile app inCase, that will keep you regularly updated about what is happening with your claim.

### Don't have a smart phone?

There is an online version that you can log into anytime, day or night to find out where your case is up to. www.in-case.co.uk/app

### Always at the end of a phone

We love to hear from our clients. This means that, if you ever wanted to get an update on your case or have a quick question for one of our specialist Solicitors, we will always be more than happy to help.



