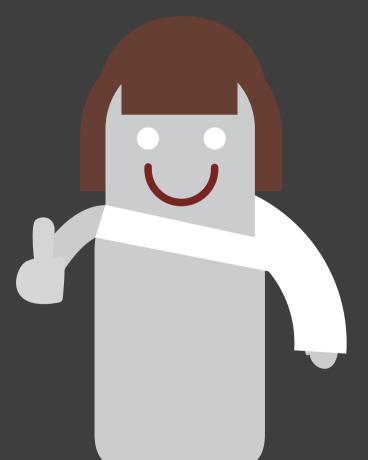
# 2 The Process

# The Process

The claims process can be really confusing. With the help of one of our specialist Personal Injury Solicitors, you can rest assured that we will keep you informed every step of the way.

Leaving you to concentrate on getting better...





#### The accident

You tell us what has happened and we'll give you the best advice in relation to making a Personal Injury claim.

#### The search

We can look at expenses you may have had to pay out, any photos taken in relation to the accident and any details of witnesses.

#### The case

We submit your claim to the person or company that was responsible for your accident and wait for a response.

## Liability

We wait to find out if the other side is accepting fault on your claim, if they do not accept fault we fight your corner.



### The medical report

A medical expert will examine your injuries which enables us to value your claim and any future treatment needed.

## The negotiation

At this point, the other side makes an offer or we suggest making an offer. We let you know if any offers are made. If an agreement of a settlement cannot be reached, we may have to take court action to help you get the results you deserve. Sometimes, the case does not go to a trial/hearing and can be settled out of court. If the case did reach Court, you have nothing to worry about. We would be there to guide you every step of the way.

#### The settlement

When your case reaches settlement or you win at trial, the other side will send a settlement cheque to us and we will forward the settlement to you.

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